Mining the Technical Skills of Open Source Developers

João Eduardo Montandon



















,...... Traveling

......





Telecoms



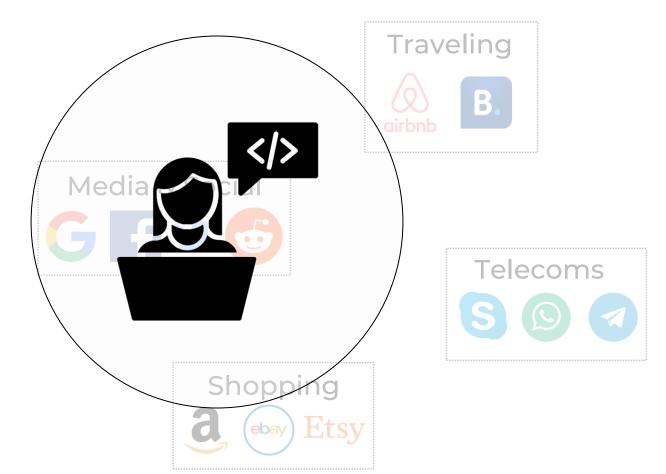


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"Our [Facebook's] policy is literally to hire as many **talented engineers** as we can find."

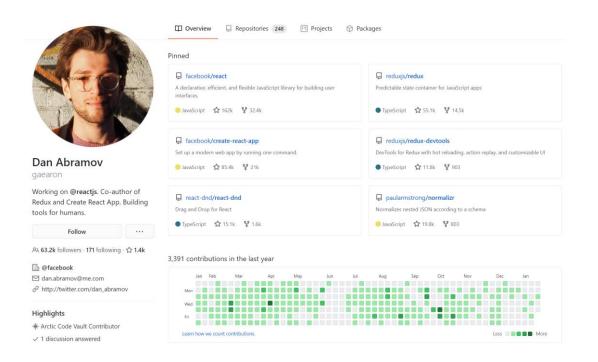
Mark Zuckerberg

"**Hiring well** is the most important thing in the universe"

Valve Corporation

Where do we find the right people?

Where do we find them? ...

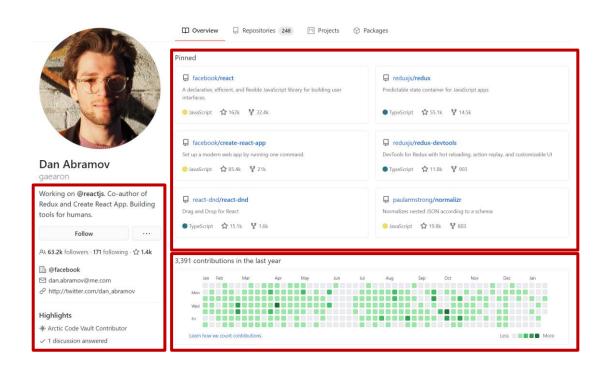


GitHub!

60Mnew repositories*

56M
new users*

Where do we find them? ...



GitHub!

60Mnew repositories*

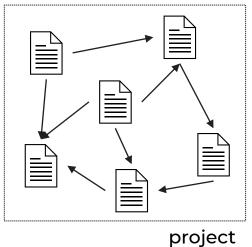
56M
new users*

How do we choose the right people?

The Literature Perspective

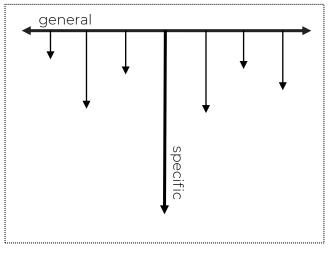
Right people: The ones that

better align with the project



The Industry Perspective

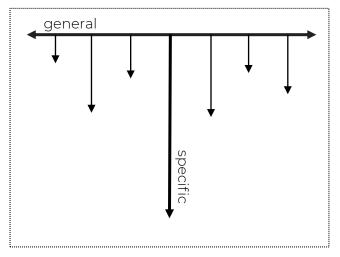
Right people: The ones that better align with the company





The Industry Perspective

Right people: The ones that better align with the company



Our proposal is...

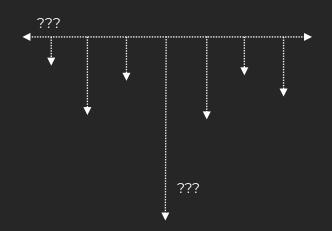
To investigate methods and techniques to effectively identify technical skills of software developers

Our goals

➤ Understand which skills and abilities are more required by IT companies when looking for new professionals.

- Investigate methods and techniques to identify expertise elements in a deep perspective (3rd party libraries).
- Investigate methods and techniques to identify expertise elements in a broad perspective (technical roles).

What Skills do IT
Companies look for in
New Developers?



What kind of skills are the industry interested in?

Technologies

python javascript odoo

Job description

About the role:

Odoo is the ERP used by the state of the sta organisation is nearing completion, it is now necessary to build out our own in-house Python team, so we are not reliant on Odoo consultants for making changes in our Odoo setup. The Python Developer will be incredibly organized, enthusiastic, confident, and a great communicator.

Your responsibilities include:

- Implement the required modules to operate Odoo for the land
- Support the integration according to stakeholders' requirements.
- Assist and train other stakeholders for their usage of Odoo.
- Mentor other Python developers within the team.

About vou:

You are:

- · Initiative-taking; you are self-motivated, a doer, and can drive projects from start to finish
- A leader; you have a proven ability to inspire, energize and mobilize a team towards a goal
- · A team-player; you are comfortable working with different styles and believe (like us) that together we achieve much more than alone
- . Driven; you are used to working hard to achieve a goal you care about and running several projects in parallel
- · A great communicator; you are comfortable in communicating in English both written and oral, including leading

You have:

· Minimum of 3 years as a software engineer

meetings, selling your ideas and storytelling

- 2+ years Python experience
- · Knowledge of best engineering practices in agile software development: architectural paradigms, code reviews, branching, task management, documentation, testing
- . Thorough experience of REST & API practices
- In-depth knowledge of database design and optimization • Excellent written and verbal communication skills in English
- Ability to work well with teams effectively without supervision

We'd be extra impressed if you also have:

- Javascript and Nodels knowledge
- ERP knowledge or willing to learn the ERP Odoo

What we expect from you

Technologies

python javascript odoo

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Soft Skills

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18

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Technical Skills v.

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Javascript and Nodels knowledge

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Our study: Technical Skills

20,968

Job posted in 2019

14

pre-defined roles

67K (282)

Technical skills occurrences



6

High level technical skills

	Process & Methods -	8.5%	9.3%	6.6%	6.3%	6.0%	5.2%	8.2%	4.7%	42.9%	4.3%	68.7%	12.8%	7.3%	38.1%
High Level Hard Skills	OS & Infrastructure -	19.1%	12.9%	36.4%	19.3%	14.6%	9.4%	3.9%	51.9%	6.7%	4.5%	2.1%	11.0%	53.0%	16.2%
		23.4%	23.0%	11.1%	25.0%	18.0%	34.1%	34.1%	4.7%	4.1%	6.8%	4.5%	4.0%	3.4%	9.0%
	Languages -	45.8%	50.7%	39.3%	44.0%	50.3%	43.5%	49.5%	21.5%	21.6%	56.6%	23.0%	40.2%	22.0%	27.0%
	Development Tools -	2.0%	2.0%	4.1%	2.2%	2.1%	1.4%	1.4%	12.6%	22.2%	0.5%	1.0%	0.9%	4.9%	3.7%
	Data Systems -	1.2%	2.2%	2.6%	3.1%	9.0%	6.4%	2.9%	4.6%	2.4%	27.4%	0.7%	31.1%	9.3%	6.1%
	Embedded Deve	Joper Mo	pileDevel Desk	hoper topDeve	Joper Joper FullSt	Joper BackDevel	poper Devi	oper OA	Joper JestDeve	Joper DataSci	entist Des Database	jigher jigher system	rator Administ	irator Joucth/ar	, ager

ı	Proces	ss & Methods -	8.5%	9.3%	6.6%	6.3%	6.0%	5.2%	8.2%	4.7%	42.9%	4.3%	68.7%	12.8%	7.3%	38.1%	
Skills	OS &	Infrastructure -	19.1%	12.9%	36.4%	19.3%	14.6%	9.4%	3.9%	51.9%	6.7%	4.5%	2.1%	11.0%	53.0%	16.2%	
	Libs &	Frameworks -	23.4%	23.0%	11.1%	25.0%	18.0%	34.1%	34.1%	4.7%	4.1%	6.8%	4.5%	4.0%	3.4%	9.0%	
High Level Hard		Languages -	45.8%	50.7%	39.3%	44.0%	50.3%	43.5%	49.5%	21.5%	21.6%	56.6%	23.0%	40.2%	22.0%	27.0%	
Hig	Develo	opment Tools -	2.0%	2.0%	4.1%	2.2%	2.1%	1.4%	1.4%	12.6%	22.2%	0.5%	1.0%	0.9%	4.9%	3.7%	
		Oata Systems -	1.2%	2.2%	2.6%	3.1%	9.0%	6.4%	2.9%	4.6%	2.4%	27.4%	0.7%	31.1%	9.3%	6.1%	
		EmpeddedDevel	ineDevel	Desk DileDevel	topDevel Back	ioper andDevel	poper poper	DevC Joper Joper	oper OpsDevel	goper GestDeve	DataScir	Jatabase	ngner Administ System	rator Administ	rator ductMar	, ege r	2

	Process & Methods -	8.5%	9.3%	6.6%	6.3%	6.0%	5.2%	8.2%	4.7%	42.9%	4.3%	68.7%	12.8%	7.3%	38.1%
High Level Hard Skills	OS & Infrastructure -	19.1%	12.9%	36.4%	19.3%	14.6%	9.4%	3.9%	51.9%	6.7%	4.5%	2.1%	11.0%	53.0%	16.2%
	Libs & Frameworks - Languages - Development Tools -	23.4%	23.0%	11.1%	25.0%	18.0%	34.1%	34.1%	4.7%	4.1%	6.8%	4.5%	4.0%	3.4%	9.0%
	Languages -	45.8%	50.7%	39.3%	44.0%	50.3%	43.5%	49.5%	21.5%	21.6%	56.6%	23.0%	40.2%	22.0%	27.0%
	Development Tools -	2.0%	2.0%	4.1%	2.2%	2.1%	1.4%	1.4%	1 2.6%	22.2%	0.5%	1.0%	0.9%	4.9%	3.7%
	Data Systems -	1.2%	2.2%	2.6%	3.1%	9.0%	6.4%	2.9%	4.6%	2.4%	27.4%	0.7%	31.1%	9.3%	6.1%
	EmbeddedDeve	Jope ^r Jope ^r Mo	pileDevel Desk	hoper topDeve	joper andDeve	Joper ackDevel Fronti	Devi Devi	noper OpsDevel	per stDeve	hoper DataScir	Jatabase	ggner gadminist gystem	rator Administ	rator JouctMar	, ager 23

Our study: Soft Skills

376

Opportunities randomly selected

3

Researchers manually annotated sentences

1,530

Sentences annotated

Excellent written and verbal communication skills in English
 Ability to work well with teams effectively without supervision



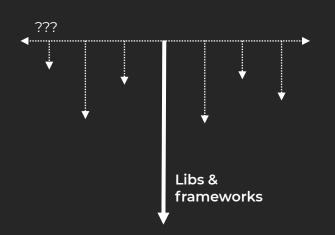
Takeaway

Developer-based positions do require expertise in 3rd party components

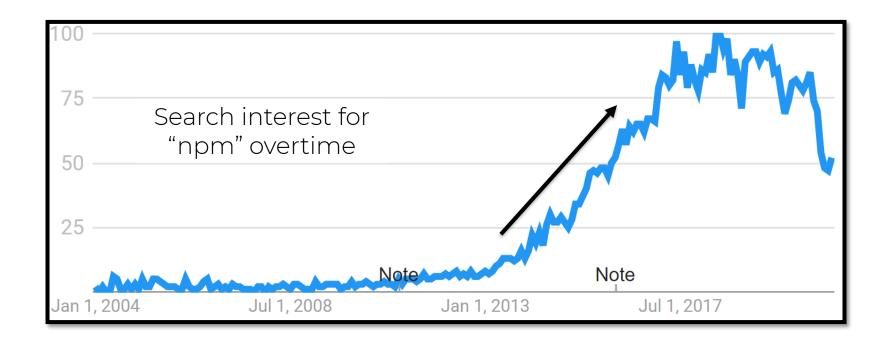
Programming languages skills are needed across all roles

> Soft skills: teamwork and communication do matter!

Identifying Experts in Software
Libraries and Frameworks
among GitHub Users







Investigate data-driven methods to identify developers' expertise level on 3rd party libraries

When maintaining a piece of code, developers gain expertise on frameworks and libraries

• RQ.1: How accurate are [supervised] machine learning classifiers when used to identify library experts?

RQ.2: Which features best distinguish library experts?

Our Ground-Truth

Library	Description	#Dev.
ReactJS	Fronted library used to build user interfaces	8,742
MongoDB	Official JavaScript driver for MongoDB	454
socket.io	Real-time communication library	608



Our Ground-Truth

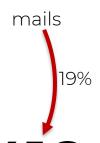
Could you please rank your expertise on [target library] in a scale from 1 (novice) to 5 (expert)?

ReactJS

MongoDB

socket.io

2,185



418

answers

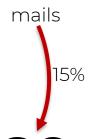
454
mails

68

15%

answers

608

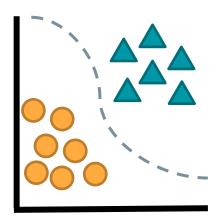


89

answers

Mong

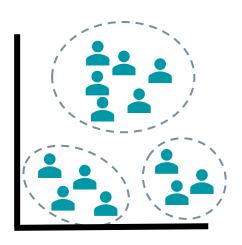
Dimension	Description	Features
Volume	Amount of code written by developer using the library	Commits CommitsClientFiles CommitsImportLibrary CodeChurn CodeChurnClientFiles Imports
Frequency	Amount of time a developer has used the library	DaysSinceFirstImport DaysSinceLastImport DaysBetweenImports AvgDaysCommitsClientFiles AvgDaysCommitsImportLibrary
Breadth	Quantify the situations the library was used	Projects ProjectsImport



Random Forest & SVM

- ❖ 3 classes: All three libraries
- ❖ 5 classes: ReactJS

RQ.2



KMeans

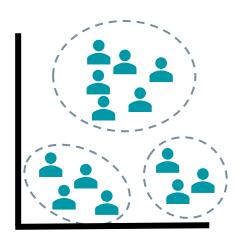
- ❖ 3 classes: ReactJS & MongoDB
- ❖ 5 classes: socket.io

In this presentation, we will focus here

Random Forest & SVM

- 3 classes: All three
- 5 classes: ReactJS

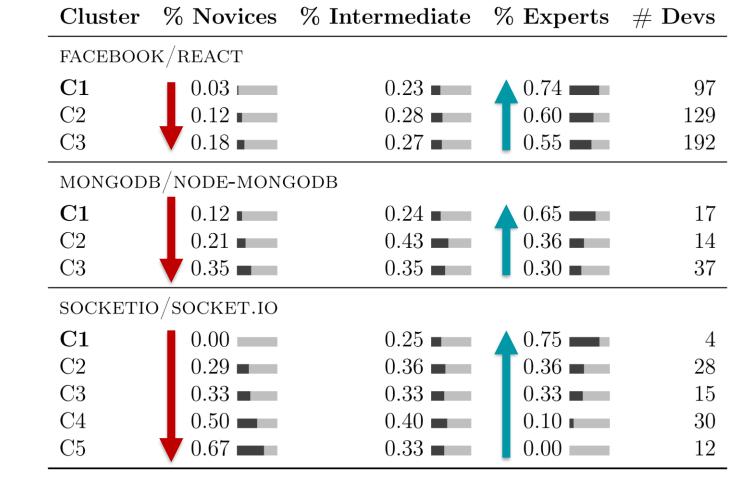
RQ.2



KMeans

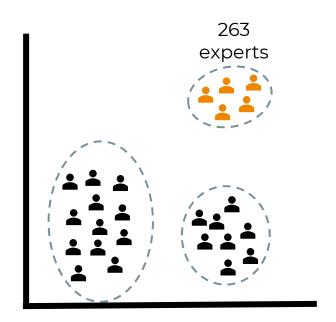
- ❖ 3 classes: ReactJS & MongoDB
- ❖ 5 classes: socket.io

Cluster	% Novices	% Intermediate	% Experts	# Devs
FACEBOO	m K/REACT			
C1	0.03	0.23 ■	0.74	97
C2	0.12	0.28	0.60	129
C3	0.18 ■	0.27 ■	0.55	192
MONGOD	B/NODE-MONO	GODB		
C1	0.12	0.24 ■	0.65	17
C2	0.21	0.43	0.36	14
C3	0.35	0.35	0.30	37
SOCKETIO	O/SOCKET.IO			
C1	0.00	0.25	0.75	4
C2	0.29	0.36	0.36	28
C3	0.33	0.33	0.33	15
C4	0.50	0.40	0.10	30
C5	0.67	0.33	0.00	12



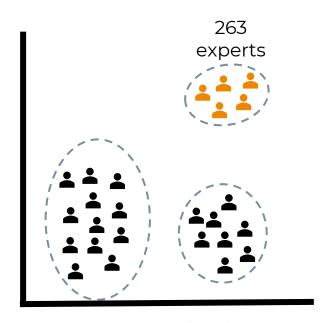
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LinkedIn Triangulation



2,129 ReactJS developers

LinkedIn Triangulation

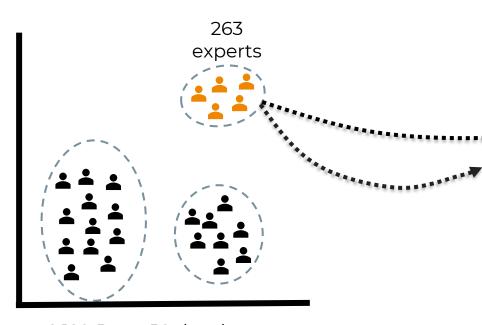


2,129 ReactJS developers



160 LinkedIn profiles

LinkedIn Triangulation



2,129 ReactJS developers



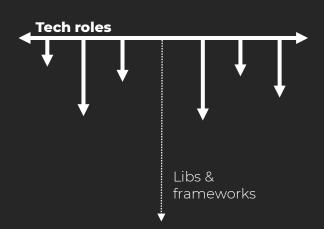
160 LinkedIn profiles

Takeaway

Exploratory analysis can identify groups of experts based on the selected features

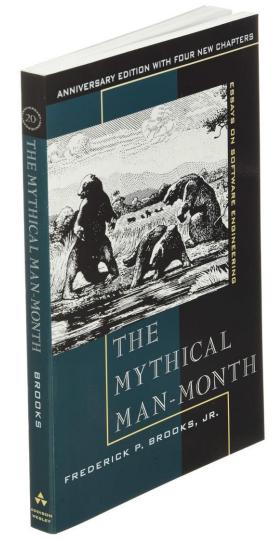
We found clusters dominated by experts(†Experts + JNovices)

Mining The Technical Roles of GitHub Users

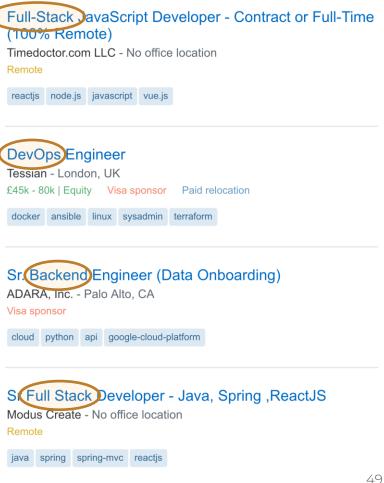


THE SURGICAL TEAM

"Mills proposes that each segment of a large job be tackled by a team, but that the **team be**organized like a surgical team [...]"



Technical roles are one of the first information used by companies when hiring new developers



Identify the technical roles played by developers using information available in OSS platforms.

The technologies that developers master define their technical roles

• **RQ.1:** How accurate are ML classifiers on identifying developers' technical roles?

• RQ.2: What are the most relevant features to distinguish technical roles?

• RQ.3: Do technical roles influence each other during classification?

RQ.4: How effectively can we identify full-stack developers?

• **RQ.1:** How accurate are ML classifiers on identifying developers' technical roles?

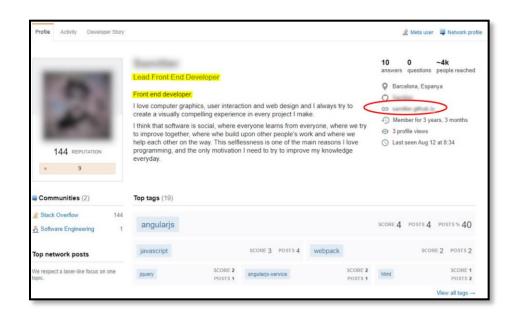
• **RQ.2:** What are the most relevant features to distinguish technical roles?

• RQ.3: Do technical roles influence each other during classification?

• RQ.4: How effectively can we identify full-stack developers?*

Our Ground Truth

- Selected developers from Stack
 Overflow with GitHub profiles
- Filtered the ones self-ascribed in the following roles: Backend, Frontend, DevOps, DataScience, Mobile, and FullStack*.



Our Ground Truth

- Selected developers from Star
 Overflow with GitHub profiles
- filtered the onesself-ascribed in the following roles: **Backend**, **Frontes DevOps**, **DataScience**



Our Feature Set

- Programming Language
- Short Bio

Projects' names, topics & descriptions

■ 3rd party dependencies



Our Feature Set

- Programming Language
- Short Bio
- Projects' names, topics & descriptions
- 3rd party dependencies



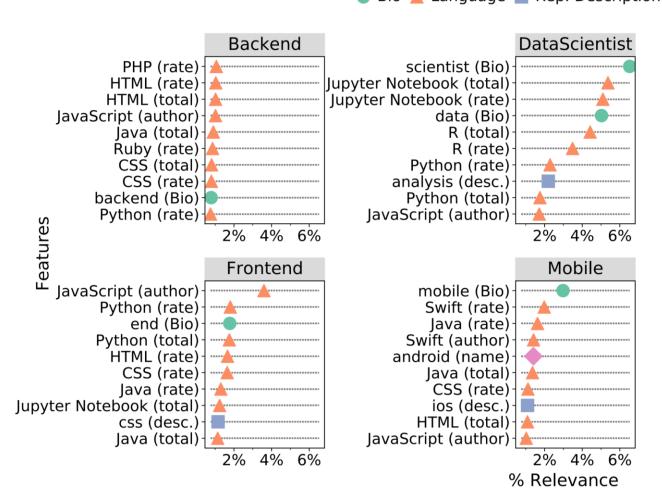
(RQ.1 & RQ.4) How accurate are ML classifiers in identifying technical roles?

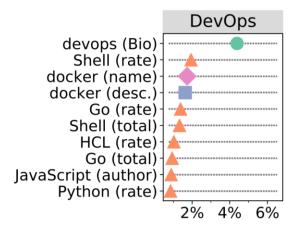
Role	Precision	Recall	FI
FullStack*	0.99	0.71	0.83
Backend	0.87	0.63	0.73
Frontend	0.86	0.89	0.87
Mobile	0.80	0.34	0.47
DevOps	0.75	0.06	0.11
DataScience	0.86	0.62	0.71
Overall	0.88	0.69	0.77



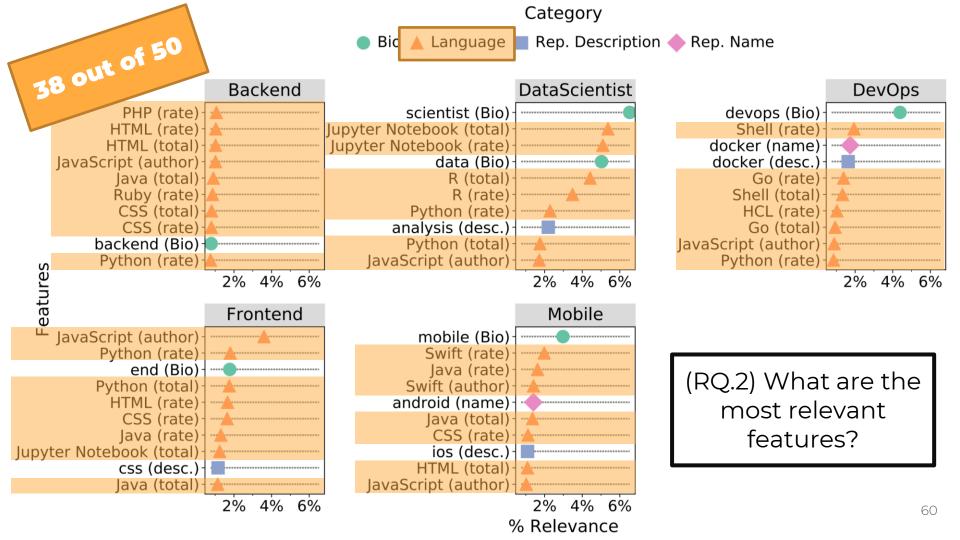
* RQ.4, only

Category Bio ▲ Language ■ Rep. Description ◆ Rep. Name





(RQ.2) What are the most relevant features?

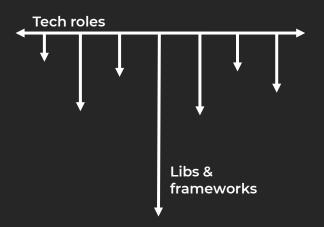


Takeaway

> We show that it is possible to identify major technical roles from developers

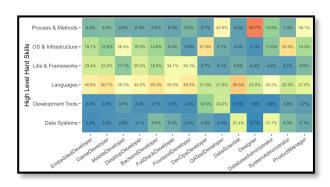
> Features associated to PLs are relevant for all roles

Conclusions & Future Work

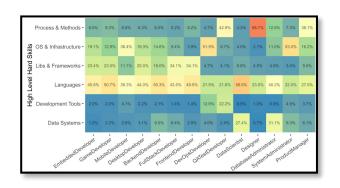


We extensively analyzed data-driven methods and techniques to **leverage software developers' profiles**

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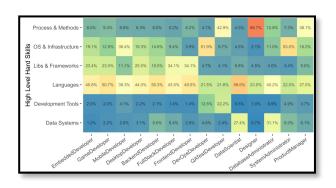
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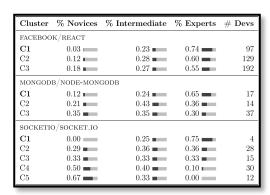


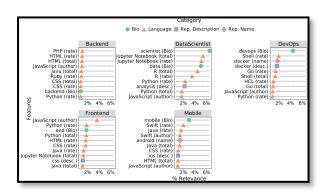
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C5	0.67	0.33	0.00	12

We extensively analyzed data-driven methods and

techniques to leverage software developers' profiles







Our Contributions

✓ A map of technical and soft skills more required by the IT industry

✓ Ground truth with expertise information of 575 developers

✓ A method based on low-level data to identify specific expertise information (libs & frameworks)

 ✓ A method based on coarse-grained features to detect general expertise elements (technical roles)

Future Work

1. Expand soft skills analysis

2. Study technical expertise in PLs

3. 3rd party libs in other ecosystems



Publications

1. <u>J. E. Montandon</u>, L. L. Silva, M. T. Valente. **Identifying Experts in Software Libraries and Frameworks among GitHub Users**. MSR, 2019.

2. J. E. Montandon, C. Politowski, L. L. Silva, M. T. Valente, F. Petrillo, Y. Guéhéneuc. What Skills do IT Companies look for in New Developers?
A Study with Stack Overflow Jobs. IST, 2021.

3. <u>J. E. Montandon</u>, M. T. Valente, L. L. Silva. **Mining the Technical Roles of GitHub Users**. IST, 2021.

Mining the Technical Skills of Open Source Developers

João Eduardo Montandon

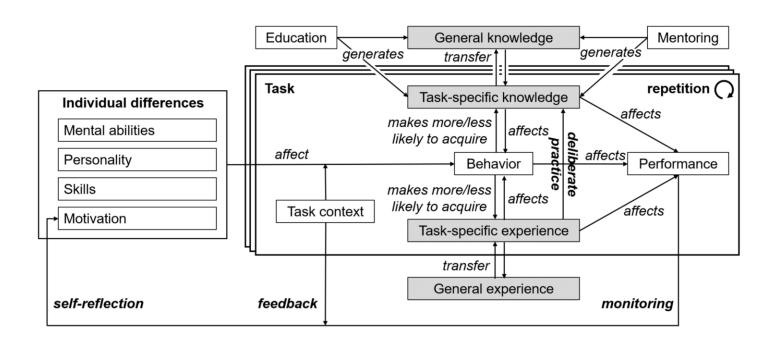




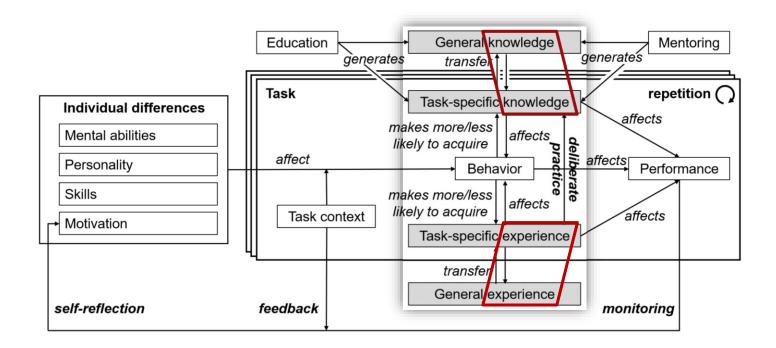
The Importance of Expertise

"Expertise then refers to the characteristics, skills, and knowledge that distinguish experts from novices and less experienced people."

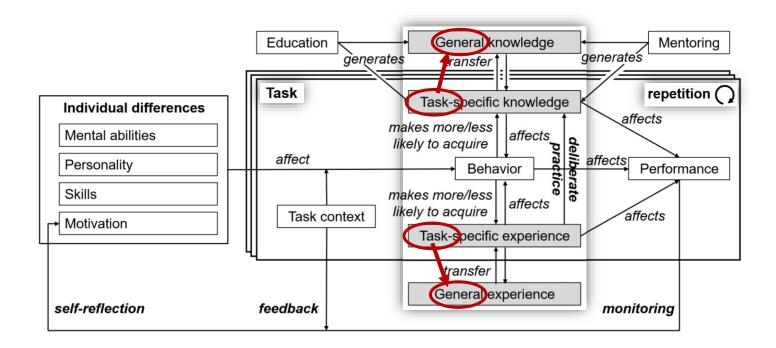
The Cambridge Handbook of Expertise and Expert Performance, K. A. Ericsson, 2012



Towards a Theory of Software Development Expertise, Baltes and Diehl, 2018

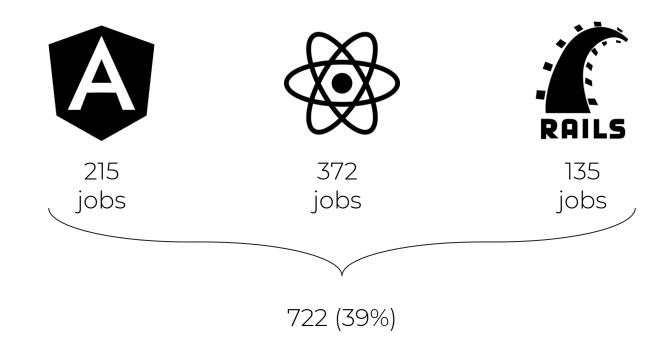


Towards a Theory of Software Development Expertise, Baltes and Diehl, 2018



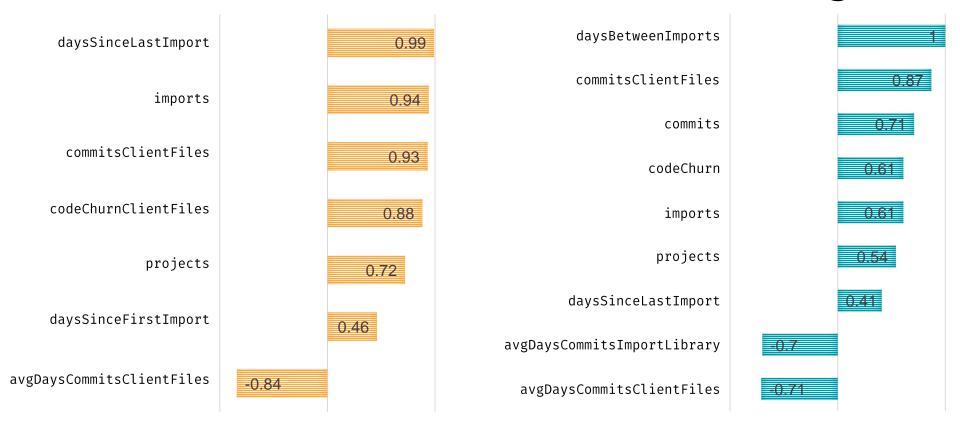
Towards a Theory of Software Development Expertise, Baltes and Diehl, 2018

Out of 1,839 job offers...



ReactJS

MongoDB



(RQ.1) How accurate are ML classifiers in identifying technical roles?

Role	Precision	Recall	FI
Backend	0.62	0.12	0.18
Frontend	0.77	0.78	0.77
Mobile	0.78	0.38	0.51
DevOps	0.70	0.13	0.20
DataScience	0.86	0.66	0.74
Overall	0.77	0.49	0.59

0.71

AUC

(RQ.4) The FullStack Dataset

"Being a **Full-Stack** developer [...]

means that you are able to

work on both sides"

2,284

FullStack dataset

+783

Backend + Frontend developers

(RQ.4) How effectively can we identify full-stack developers?

Role	Precision	Recall	FI
FullStack	0.99	0.71	0.83
Backend	O.87	0.63	0.73
	(+0.25)	(+0.51)	(+0.55)
Frontend	0.86	O.89	0.87
	(+0.09)	(+0.11)	(+0.10)
Mobile	O.80	0.34	0.47
	(+0.03)	(-0.04)	(-0.04)
DevOps	0.75	0.06	O.11
	(+0.05)	(-0.07)	(-0.09)
DataScience	0.86	0.62	O.71
	(0.00)	(-0.04)	(-0.03)
Overall	0.88 (+0.11)	0.69 (+0.20)	0.77 (+0.18)

0.89(+0.18)

(RQ.4) How effectively can we identify full-stack developers?

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